




We have partnered with
Doobert Connect to
support you.

For assistance please visit:
www.doobertconnect.com

Contact them via Chat, Text, Phone or Email

****Save the phone number in your contacts so it's easily accessible in case of urgent situations.****

 Chat

 Call or text (234) 888-7874

 connect@doobert.com

Here are some things you can reach out for:



INFORMATION & RESOURCES



MEDICAL ASSISTANCE



REQUEST SUPPLIES



OTHER CONCERNS

To learn more, visit: www.doobertconnect.com





MEDICAL SUPPORT PROCESS

1

Describe your animal's symptoms.

When you contact Doobert Connect, you will be asked to provide the animal details and their symptoms. You will then be given information on how to manage the symptoms and help your animals or if there's a need for a vet consultation.

2

Consult with our vet.

Depending on how urgent the type of medical care is needed, the Doobert Connect team will reach out and consult with our online vet. This will be usually done while you are on the call/chat/text but if that can't be done for some reason, then the Doobert Connect team will follow up with you via call or text.

3

Arranging emergency vet care.

Once we get notified by our vet that emergency care is needed, we will coordinate with Emilee, Renee, or Shelby to get these details arranged.

IMPORTANT: *Please do not go directly to the emergency vet even if the Doobert Connect vets suggest to. The Doobert Connect team understands that time is critical so we are prepared to immediately contact the foster team and make sure we are following the emergency protocol of the Humane Educational Society.*

4

Taking the animal to the emergency hospital.

If the decision is to send you and the animal to the emergency vet, the Doobert Connect team or someone from the foster team will call you to confirm the details.